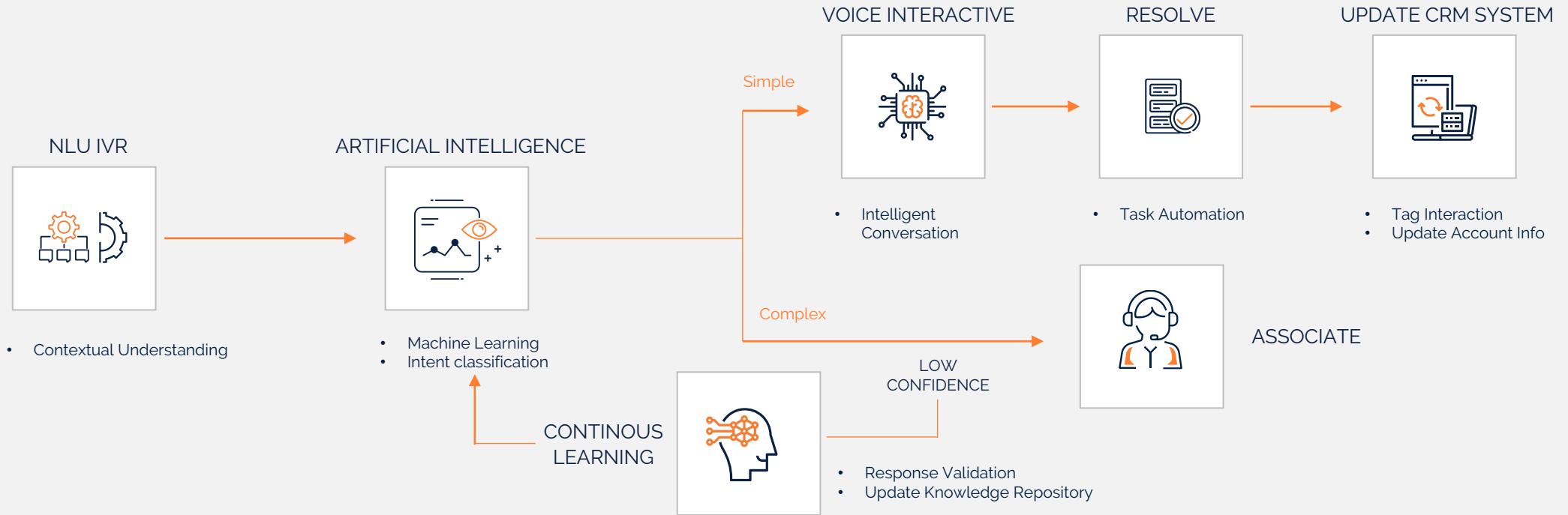


Inbound voice



Capabilities

- NATURAL LANGUAGE
- PATTERN RECOGNITION
- TASK AUTOMATION
- SENTIMENT MANAGEMENT
- INTELLIGENT PARSING
- TRIAGE
- ROBUST REPORTING