Transform your Organization
Cognitive Quotient
First Learning Intelligence Program
Digitized learning is not enough
The learning interaction between the learner, machines, systems, and processes needs to be digitized. The interplay between these interactions enriches the learner’s journey to Mastery.

Units of Intelligence cannot be disintegrated
Enterprise’s codified knowledge resides within the learner, machines, systems, and processes. These units have to work in tandem as a single unit of intelligence.

Cookie-cutter learning is obsolete
One module cannot work for all. Learning Organizations have to explore personalized and adaptive learning pathways.

Why do you need to **transform your Enterprise’s CQ now?**
Multiply the Learning Potential.

More learners gaining Mastery is the goal. Multiplying an organization’s learning potential is a constant that smarter learning organizations have added to the equation of Enterprise Capital.

Collaborative Collective Intelligence

Collaborative Collective Enterprise Intelligence among organizations has gained global acceptance, driving the ‘new normal’. It is not just to do with humans who contribute to the knowledge capital, now machines, processes, and systems are also a part of it.

Mastery Learning Network

Cognitive Quotient (CQ) is directly associated with employee turnover. Increased CQ reduces churn and vice versa. It also has an impact on the quality of work which further affects the experience delivered to your end customer.
Build Intelligent Organizations.

Multiply the Learning Potential.

Engage with the Mastery Learning Network.
A Learner’s Journey to Mastery

Pre-Mastery

Few people reach the mastery levels

Assisted by virtual instructor CHENU

Learning as an AI Service

Post-Mastery

More people make progress towards achieving mastery
Using the ‘Nudge model’, inspired by Nir Eyal’s HOOKED, the learner’s learning experience is personalized, engaging, and measurable. This scientific method engages the learner with triggers & rewards.

The platform adds 25% efficiency on the 7% revenue. The return on value derived from the Mastery Network has a direct positive impact on the learner, resource team, processes, culture, and organizational knowledge.

The platform aids to increase productivity, improve quality, and make transition more efficient. These enhancements are a result of increased Cognitive Quotient which further reduces churn, and appreciates human capital.

Delivers Learning as an AI service for all stakeholders, aided by technology that encourages a culture of Collaborative Intelligence (between machine and humans).

280,000 learners used the platform which created 40 million pathways that drove an average of 24% learning outcome.

*Learning as an AI service includes domain structure analysis, maintaining and improving outcome, generating recommendations, predicting grades and outcomes, and learner modelling that encourages Collaborative Intelligence.*
FLI’s value addition to the Mastery Learning Network

**Your Customer**
They also gain transparency of the state of knowledge of every assigned resource. Your customers experience seamless change management with the mastery learners delivered as the best resource pool.

**Learner**
The learner takes the path of customised adaptive learning which is self-paced and exclusive to each learner. FLI Genie provides continuous access to assisted, shared, and dynamic knowledge, driving results of mastery.

**Organizational System**
Achieves Collaborative Collective Intelligence between humans, machines, systems, processes, and other learning entities. Results in increased value of human capital derived from 25% of efficiency on 7% spend.

**Knowledge Managers**
L&D managers gain a bird’s eye view of competency and knowledge mastery among learners. Get access to insights about enriched resources and learning impact on every individual and feedback to the trainer. With FLI Genie, they can benchmark the mastery of every learner against their peers and the industry as a whole.
The Mastery Network Impact

Organizations building a Mastery Learning Network experience an improved efficiency of 25% across L&D, QA + QC, and transition.

The Mastery Learning Network that binds the organizational knowledge ecosystem has a direct impact on the revenues, productivity, efficiency, resource quality, and friction-free transition.

- Increased Efficiency
- 25% efficiency on 7% spend.
- Productivity
  Increased productivity by reducing costs
- Transition Efficiency
- Quality control & Assurance
- Reduced Costs
- Increased Revenues

7% is the typical cost allocation for process.
Bringing the Mastery Learning Network to enhance your Organizations Cognitive Quotient.

Productivity | Quality | Transition Efficiency
Your Customers

FLIGenie is designed to deliver seamless change management for your customers with transparency about the state of knowledge of shared resources.

Productivity
Access to a rich pool of human resources who have transitioned into mastery of customized customer-product knowledge.

Quality
Promotes consistency of approach in training content, delivery process, and support. Allows customers to know the quality of each resource.

Transition Efficiency
Reduced time for resources to learn and orient with the customer knowledge base.
Organization & Your Business

FLIGenie is designed to add 25% efficiency on 7% of your costs. Derived from increased employee productivity, improved efficiency, better quality, and friction-less transition.

Productivity
More people progress towards Mastery, building the Enterprise capital which otherwise resides among teams, machines, systems, and processes. Shortens Learning Cycles, accelerating Enterprise knowledge capital enrichment.

Quality
Improves employee competency by 3% while nurturing, enhancing, improving the ‘Collaborative Intelligence’ within the organization.

Transition Efficiency
Uplifting the Collaborative Intelligence, the platform drives seamless transition (change management). 25% of improved transition efficiency.
Learners (Employees)

FLIGenie is a learner-centric platform that allows every learner to identify the learning pace and caters to their exclusive learning needs, eliminating human bias existing within hierarchies.

Productivity
Designed to success and achieve mastery. Continuous access to knowledge with mobility and assisted bot - Chenu.

Quality
Transparency in measuring Mastery quotient of each learner, batch, and organization’s average.

Transition Efficiency
Self-paced, shared knowledge bank with practice exercises, grades, analytics, and customized recommendations.
Knowledge Managers (L&D)

FLIGenie encourages L&D teams and knowledge managers to provide precise recommendations to the teachers and go beyond the design of apprentice model. It lets you focus on creating effective content, locating the learner, and placing them in the appropriate task.

Productivity
The platform encourages L&D to go beyond the design of apprentice model. Continuous Knowledge delivery.

Quality
Access to insights about learner interaction with the course-ware and degree of enrichment of learners and learning impact which provides feedback to trainees.

Transition Efficiency
Engages and provides feedback to process designers, trainers, and identifies the trending misconceptions in a learner’s pathway.
Platform Capabilities

Build Mastery Learning Network
- Establish competency of associate and hone necessary skills and capabilities.
- Deliver digitized instructional design
- Seamless transition and manage change.

Locate Associate Competency
- Identify and locate learners and assign learning modules to build competencies.

Build AI-driven Personalized Pathway to Mastery
- Self-paced concept mastery with assisted content delivery and coaching using bot technology.

Identify Trending Misconception
- Locate learners with competency gaps
- Re modify training
- Recommend training resources

Identify Learning as an AI Service
B2B extendability to:
- Tutors
- Content owners
- L&D professionals
- Certification authorities
- Learners
# Underlying Technology, enabling Mastery Learning Network

## Ontology
The mastery learning network system incorporates ontological engineering with 4 layers. Comprising of:
- Curriculum Ontology
- Syllabus Ontology
- Subject Ontology
- Resource Ontology

## Question Creation
Multiple choice questions include a question tag with four options, one being the correct answer and the other three are the distractors.

## Assessment Strategy
Assessments are created with a distribution of the following:
- Sub-Concept coverage
- Difficulty Level
- Blooms Level

## Micro and Nano content
The AI based learning path provides two forms of content: Micro Content, and Nano Content

## Learning Analytics
Efficacy Reports for all stakeholders.

## Digital Journey Administration
DJ Module plays an important role in assigning the assessments and coordinating the whole process.

## Learning as AI Service
FLIGenie has been investing heavily in Artificial Intelligence. Along with the partnership of Centre for the Science of Learning and Columbia Teachers College
Providing customer-centric transformation solutions across the mortgage value chain

Sourcepoint is a premier provider of expertly crafted products and services to the US mortgage industry. For more than 25 years, we have helped leading mortgage companies sharpen their competitive edge. Our technology-based business process solutions, together with our right shore delivery model, help mortgage companies improve agility, cycle time and the borrower experience.

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